

# St. Lawrence Federal Credit Union

## Member Survey

1. Do you know the Credit Union offers Home Banking?

Yes / No

2. Do you know the Credit Union offers Bill Pay through Home Banking?

Yes / No

3. Do you know Home Banking is a free service? Bill Pay is now free as of 7/17/08.

Yes / No

4. Would you prefer to receive your statements electronically instead of paper?  
This is done through Home Banking.

Yes / No

5. If you have Home Banking, Do you feel it is easy to use?

Yes / No

Comments:

6. If you have Home Banking, Has our staff been knowledgeable and helpful  
answering any questions you have asked?

Yes / No

Comments:

Other Questions/Comments: