

eSTATEMENTS FREQUENTLY ASKED QUESTIONS

1. What are eStatements?

Our eStatements are online account statements that look and function just like paper statements. When you sign up for eStatements delivery, you will begin receiving your account statement online instead of in the mail. An email notification will be sent to you at the beginning of each month when your statement is available to view online. Up to 18 months of statements will be stored for viewing in your Home Banking account.

2. What are the benefits and advantages of eStatements?

Your account information is at your fingertips and you receive your statements sooner than if you waited for them to be mailed to you. When you switch to eStatements you will get a secure, convenient and environmentally friendly way to access your monthly statements.

3. How do eStatements work?

You will receive an e-mail notification from St. Lawrence Federal the day your statement is available. You simply log into your Home Banking and click on the "Documents" tab to view them.

4. Are eStatements safe?

Yes, they are safer than paper. An eStatement cannot be stolen from your mailbox, delivered to the wrong house, or taken from your trash. Plus, you use your secure Home Banking to access your statements.

5. Are there any other benefits to eStatements?

Yes, eStatements are good for the Earth and good for you! When you sign up for eStatements, you are extending the life of our natural resources. In addition, they are a free way to help you manage your sharedraft and shares efficiently.

6. How do I sign up for eStatements?

To enroll in eStatements, you must first register for Home Banking. Once you are registered for Home Banking:

- Click the "Documents" tab.

- You must click on and read the Home Banking Disclosure and type "YES" into the acceptance box and enter.

Enrollment is complete and a notification that your statement is available for viewing will arrive to the email address provided when you enrolled in Home Banking.