

EMV CHIP INFORMATION

Your St. Lawrence FCU Visa® Platinum Card is More Secure!

You can use your new chip-enhanced card at millions of locations worldwide. EMV chip cards are already widely used in Canada, Europe, Asia, and elsewhere.

FAQ about EMV (Europay, MasterCard®, Visa®) chip card

Q: How can I get an EMV chip-enhanced St. Lawrence Federal Visa® Platinum card?

A: All Visa® Platinum credit cards issued by St. Lawrence Federal include EMV microchips.

Q: What is an EMV chip?

A: The chip is an embedded microchip in your new Visa® Platinum card that provides the best security and protection against fraud. This is because the chip is able to encrypt information, making it extremely difficult for the card information to be copied or counterfeited.



Q: How do I use the EMV chip card?

A: If the merchant has an EMV chip card terminal:

- *Insert your card with the chip portion facing up.*
- *Leave the card in the terminal while completing the transaction.*
- *Follow the prompts on the terminal's screen.*
- *When your transaction is complete, you will be prompted to remove your card.*

If the merchant does not have an EMV chip card terminal, swipe the card as usual with the magnetic stripe.