

Accessibility Statement

St. Lawrence Federal Credit Union is committed to ensuring our members have full access to the products and services we provide. We strive to ensure our mobile, online, telephone, ATM, and in-person services, products, and information are accessible to those with disabilities.

Branch & ATM

Our branches are designed to meet all federal, state, and local standards for accessibility. Visitors who have difficulty entering or navigating our branches may request assistance from any branch employee. We also welcome service animals. For users with visual impairments, our ATMs offer tactile input controls with symbols, braille instructions, a headset port with verbal instructions and speech mode controls.

Mobile & Online

For members who have difficulty visiting a branch or using the phone, St. Lawrence Federal Credit Union's mobile and online channels serve as a useful alternative to access our products and services. St. Lawrence Federal maintains mobile and browser application compatibility with industry standards and guidelines. We continually update our mobile and online platforms to provide greater accessibility.